Agenda

- Introduction
- Financial Summary
- Retailing Overview
- Marketing Strategy
- Operations Review
- Open Forum

Financial Summary

## Summarized Results in 1H2011

- Turnover increased by $25.6 \%$ to HK\$288.5 million
- Net profit surged by $280.9 \%$ to HK\$60.4 million
- Gross margin maintain at a high level of $78 \%$
- Net cash increased slightly to HK\$577.1 million with no borrowing despite dividend paid out of $\mathrm{HK} \$ 90$ million during the first six months
- Interim dividend of HK\$0.035 per share (Div. payout at 115.9\%), same as 1 H 2010


## Financial Summary

For six months ended

| HK\$ Million | 30 June, |  | Chg \% |
| :--- | ---: | ---: | ---: |
|  | 2010 | 2011 |  |
| Turnover | 229.6 | 288.5 | $25.6 \%$ |
| Gross profit | 159.4 | 224.4 | $40.8 \%$ |
| Profit before tax | 36.6 | 80.1 | $119.0 \%$ |
| Net profit | 15.8 | 60.4 | $280.9 \%$ |
| Dividend per share (HK cents) |  |  |  |
| - Interim (HK cents) | 3.50 | 3.50 | $0.0 \%$ |
| Dividend payout (\%) | 440.7 | 115.9 | -324.8 |
| Basic EPS (HK cents) | 0.79 | 3.02 | $280.2 \%$ |

## Waterfall Chart - Change in net profit

## 1H2010 NET PROFIT to 1H2011 NET PROFIT



## Net Profit Changes



- Net profit growth momentum restored.


## Key Ratios

|  | For year ended 31 December, | For six months ended 30 June, | Chg | Good / Improv't |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2011 |  |  |
| A/R days * | 14 days | 14 days | - | " |
| A/P days * | 37 days | 52 days | 15 days |  |
| Inventory turnover days * | 131 days | 111 days | -20 days |  |
| ROE * (\%) | 4.0 | 15.5 | 11.5 pts |  |
| ROA * (\%) | 3.3 | 12.8 | 9.5 pts |  |
| Cash (HK\$ million) | 575.5 | 577.1 | 0.3\% |  |
| Gearing Ratio | Net cash | Net cash | N/A |  |
| Dividend payout (\%) | 511.7 | 115.9 | -395.8 pts |  |
| Basic EPS (HK cents) | 1.56 | 3.02 | 93.0\% |  |
| * Annualised for comparison purpo |  |  |  |  |

Cash represents 61.0\% of total assets as of 30 June 2011.

## Stable Dividends and High Dividend Payout History



- Historic dividend payout ratio $>70 \%$


## Turnover Analysis for 1H2011



| Geographical Revenue Breakdown |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Expressed in HK\$'000 | $1 H 2011$ | $\%$ | $1 H 2010$ | $\%$ | Variance | Var (\%) |
| PRC | 230,278 | $80 \%$ | 167,730 | $73 \%$ | 62,548 | $37.3 \%$ |
| Taiwan | 54,828 | $19 \%$ | 57,229 | $25 \%$ | $(2,402)$ | $-4.2 \%$ |
| Others | 3,370 | $1 \%$ | 4,646 | $2 \%$ | $(1,275)$ | $-27.4 \%$ |
| Total | 288,476 | $100 \%$ | 229,605 | $100 \%$ | 58,871 | $25.6 \%$ |


| Revenue By Type Breakdown |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Expressed in HK\$'000 | $1 H 2011$ | $\%$ | $1 H 2010$ | $\%$ | Variance | Var (\%) |
| Product sales | 284,681 | $99 \%$ | 224,889 | $98 \%$ | 59,792 | $26.6 \%$ |
| Services | 3,795 | $1 \%$ | 4,674 | $2 \%$ | $(878)$ | $-18.8 \%$ |
| Entrustment | 0 | $0 \%$ | 42 | $0 \%$ | $(43)$ | $-102.4 \%$ |
| Total | 288,476 | $100 \%$ | 229,605 | $100 \%$ | 58,871 | $25.6 \%$ |

## Distribution Network in Greater China

| As at 30 June 2011 |  | Total | Franchisee owned Spas | Self- Entrusted owned Counters Spas | Selfowned Counters |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The PRC |  | 1,132 | 1,079 | $18 \quad 2$ | 33 |
| Taiwan |  | 352 | 347 | 5 | - |
| Others | HK <br> Macau <br> Malaysia | 34 | $1$ $32$ |  | - |
| Total |  | 1,518 | 1,459 | 18 8 | 33 |

## Group Profitability



* Group gross margin stood at 78\% despite high inflation \& higher labor costs
- Improving operating margin mainly due to:
$>$ Strong sales in PRC as a result of increase in New Concept Store (NCS)


## Retailing Overview






## New Concept Store Development

$$
\underline{\text { 1st }^{\text {May }}, 2010}
$$

- NCS Pilot Test in Xian

Aug, 2010

- Rolled out NCS in China
$30^{\text {th }}$ June, 2011
- 137 NCS opened in China
- 85 Upgrade
- 52 New


## New Concept Store Development




## Channel Sales Performance (12-month Rolling Sales per Store (PRC) )

NCS Stores No. \& SPS-12 Month Rolling +47\%


Jan/10 Feb/10 Mar/10 Apr/10 May/10Jun/10 Jul/10 Aug/10 Sep/10 Oct/10 Nov/10 Dec/10 Jan/11 Feb/11 Mar/11 Apr/11 May/11Jun/11


Jan/10 Feb/10 Mar/10 Apr/10 May/10 Jun/10 Jul/10 Aug/10 Sep/10 Oct/10 Nov/10 Dec/10 Jan/11 Feb/11 Mar/11 Apr/11 May/11 Jun/11 Store No.

## Retail Outlook

- Two tier Strategy - NCS + Seeding Program
- NCS Focus on 62 key cities
- H\&B Expand to other tier 3-4 cities ( $200+$ )



## Retail Outlook

- New Concept Store (NCS)
- Upgrade from existing: Over 100 NCS
- Cumulatively over 250 NCS by end of 2011
- Continue NCS expansion in Carrefour Shopping Mall
- Net Store increase: 100
- Enhance new franchisee recruiting program
- Further enhance technical and retail management training program on NCS


## Marketing Strategy

## 2011 Strategic Imperatives

Building Blocks and 1H Achievements

## New Communications Programs

－New brand positioning kicked off in Mar：Qi 细养之美
$>$ brand imagery building for new consumer and franchisee recruitment
$>$ A unique brand positioning to promote spa channel and NB product portfolios in an integrated manner
－New KVs by portfolio and by function to build power brands
－New packaging design to be kicked off in Q4
$>$ Winning concept for NB－1，Bio－Tech and Herbal for both NB and non－NB users in Focus Group conducted in July
－New POP and instore merchandising in Q4

## - New Product Launch

- Skin Care: 8 skus in Q3
> Supplements: 1 sku in Q3
> Essence Oils: 3 skus in Q4


## - PR and Promotion

> Mega launch of Yam NPD and NB-1 re-promote in Q3
$>$ Key account programs target at $>1 \mathrm{M}$ franchisees in Q3

## - Brand Revamp Program

$>$ New packaging launch target in Q4
$>$ Test market for new TVC and franchisee recruitment ad target in Q4


## Operations Review

## Systems Implementation



## Group Working Capital




Trade Receivables

Trade Payables

HK\$M Inventory


HK\$M Cash


## PRC \&TW Legal Entities and SKUs

Legal Entities (PRC)


Legal Entities (TW)


SKUs (PRC)


SKUs (TW)


## Group Headcount



- China $\quad$ TTW HK\&Macau(includes Malaysia)



## Open Forum

